



## **Update on School Photo Delivery**

Dear Parents and Caregivers,

We wanted to provide a quick update on the delivery of your school photo orders.

Unfortunately, a number of unforeseen challenges behind the scenes has impacted our usual turnaround times. These include some technical and production delays as we transition into new systems designed to improve the quality and efficiency of our work.

Please be assured that your school's photos are a top priority, and our team is working diligently to finalise and dispatch them. We're committed to delivering a product that meets the standard we're known for — even if it's taken a little longer than planned.

Thank you so much for your understanding and patience. We look forward to getting your photo packs out to you shortly.

Warm regards,

A handwritten signature in black ink, appearing to read "Paul McKie", with a stylized flourish at the end.

Paul McKie - General Manager